



**REAL-TIME COMMUNICATIONS
INTUITIVE CONTROLS
SUPERIOR FUNCTIONALITY**

*Turnkey software essential for an easily
managed and successful kiosk deployment.*



COMPLETE SELF-SERVICE SOFTWARE SOLUTIONS
CALL TOLL FREE: 1.800.509.5471 OR VISIT US ONLINE AT WWW.KIOSK.COM

KIOSK CORE

KIOSK CORE is a turnkey software platform that provides the essential foundation for an easily managed and successful kiosk deployment.

Regardless of the intended self-service application, every deployment has a common set of network management and infrastructure requirements that need to be addressed as the first key step of planning.

At a high level, the CORE software solution delivers the monitoring tools for real-time network visibility and communication, coupled with a complete set of practical management tools. Establishing this advanced machine dialogue with each kiosk in the field provides the vehicle to manage the entire kiosk deployment with intuitive dashboard controls. This centralized control optimizes field uptime, reduces service costs, and streamlines reporting / analytics - all directly impacting your deployment ROI.



CORE Server resides in the cloud and is a web-based control center that manages application development, registration and provides visual monitoring tools and event analysis. **CORE Client** resides on the kiosk and facilitates communication with CORE Server. Additionally, it provides a secure and extensible foundation for even the most complex self-service applications. Together, these robust feature sets far exceed existing market standards and include features / management tools to automate:



KIOSK REGISTRATION – configuration and security levels are maintained centrally, simplifying early deployment methodology of individual kiosks, machine groups, or entire networks. Machine self-registration enables CORE Client to register itself with the Server “silently,” eliminating the need for costly, repetitive user interactions.



KIOSK AND COMPONENT LEVEL MONITORING – includes sophisticated system-level monitoring capability. Where most remote monitoring packages provide basic system level “on or off” messaging, CORE communicates and reports on the system as well as each component within the kiosk (computers, printers, credit card readers, biometrics, and more). This feature greatly simplifies remote diagnostics and minimizes field service expenses.



APPLICATION AND CONTENT UPDATE DEPLOYMENT – remote content distribution at a network level provides convenient update scheduling capability, eliminating transaction interruptions. Distributed content is applied automatically by the CORE Client, keeping data fresh and accurate with minimal effort.



FIRMWARE / DEVICE DRIVER RECORD MANAGEMENT AND UPDATE CAPABILITIES are unique CORE features, and are invaluable tools for managing large kiosk networks. It provides records of component level visibility within each kiosk down to the model number, firmware revision, and device driver revision level. This feature prevents loss of revision control, eliminating complicated support tails, expensive downtime, and hassles tied to manual research / field remedies.



ERROR AND USAGE LOG DATA is converted to reports that pinpoint machine performance trends (connectivity, functionality and placement effectiveness, etc.). Data is continually passed to CORE Server, providing visibility and tracking insights to improve deployment performance. Sales, usage, and transaction abandonment points can be effectively analyzed and addressed for ROI enhancements.



ANALYTICS REPORTING – shows trends in user navigation, button clicks, etc., used to optimize the user interface and ultimately accelerate consumer adoption.



HEALTH CHECK DATA is continuously passed to the CORE Server, presenting information on connectivity, system errors, or component level attention flags. The system not only monitors functionality, but actively sends message prompts for proactive maintenance actions (alerts for bill acceptor sweeps, printer paper replacement, etc.). Sophisticated device-level visibility and diagnostics eliminates the need for most service calls, accelerates resolution, and greatly reduces deployment costs.



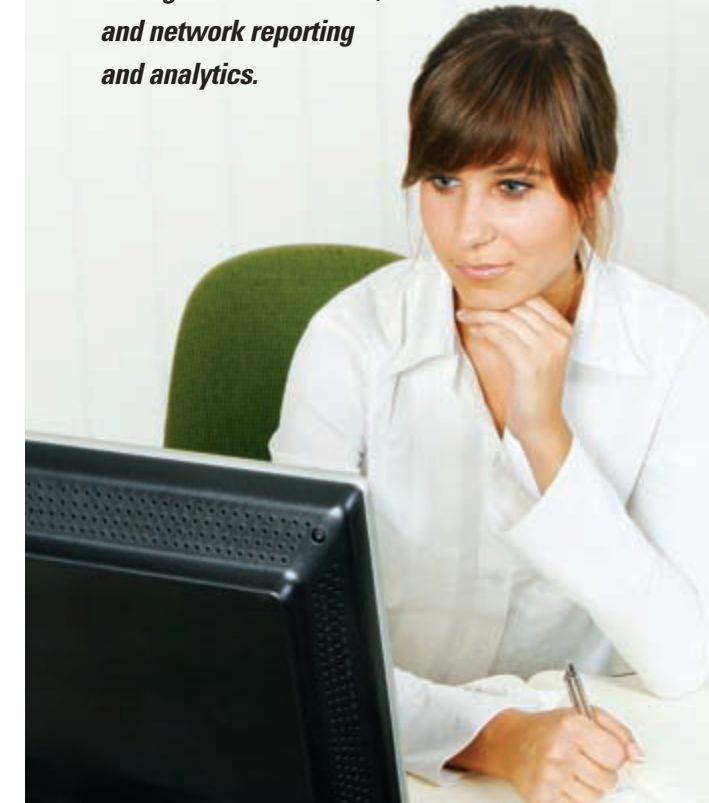
KIOSK MODE SETTINGS can be adjusted to “normal, unavailable, or maintenance,” controlling transaction and usage access at the kiosk during maintenance cycles. Client state changes (hardware failure, Internet connectivity fluctuations) are communicated, enabling quick remote management actions from the CORE Server.

KIOSK CORE has readily extensible architecture, paving the way for simple back-end integration and layering of functional self-service application modules and customization. Think of it as the base layer of the total software solution set – KIOSK CORE 1st, layered with the user application modules and customization 2nd. The proprietary KIOSK CORE solution provides a turnkey, licensable solution for truly effective and hassle-free kiosk network management.

To learn more, please contact your KIOSK Sales Representative at 1.800.509.5471, or email sales@kiosk.com.



CORE feature sets provide vital live data exchanges between Server and Client for monitoring status, administrative / management commands, and network reporting and analytics.



KIOSK CORE is authored and supported by KIOSK Information Systems, the #1 Self-Service Solution Provider in North America. Expert developers and support professionals are available at every turn, providing sole source simplicity and continuity of expertise throughout the entire hardware and software solution design.

KIOSK QUICK INFO

- **Founded in 1993 and headquartered in Louisville, Colorado, KIOSK Information Systems is the World Leader in Custom Self-Service Solutions.**
- **KIOSK provides unparalleled expertise and Sole Source management of Software Application and Platform Design, Program Management, Manufacturing, and Field Services for turnkey deployment success.**
- **KIOSK's best-in-class solutions embody agile and modular design disciplines focused on customer-tailored success for virtually all self-service vertical markets.**

For more information about KIOSK CORE, please visit www.kiosk.com.



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