LockSpot

Self-Service
RETAIL LOCKERS

- Reduces last-mile delivery costs
- Supports secure E-commerce fulfillment
- Increases foot traffic to store
- Provides theft-proof holding mechanism

WORLD LEADER IN SELF-SERVICE LOCKER SOLUTIONS
CALL TOLL FREE: 1.**800.509.5471** OR VISIT US ONLINE AT **WWW.KIOSK.COM**

KIOSK® Information Systems

SELF-SERVICE LOCKER DELIVERY

Start Simply

Retailers looking to add self-service locker delivery to their Omnichannel sales strategy universally need to pilot the concept before going "all in" on a fully integrated system investment. KIOSK LockSpot is a full-solution package; including hardware, software, installation, field service, and comprehensive professional support. This enables clients to efficiently test the effects of self-service locker delivery on:

- **Store labor / administrative efficiencies**
- **Customer experience and ease of adoption**
- **On-line order rates for Site to Store delivery**
- **In-store pick-up foot traffic and secondary purchase behaviors**

Implement Seamlessly

Following pilot stages, KIOSK developers provide full integration with client APIs and can further customize the user interface to meet deployment phase requirements. Complete solution services support nationwide implementation success.

LockSpot

KIOSK™ Information Systems

To get a quote: 1.800.509.5471
Email – sales@kiosk.com

LockSpot is a standardized delivery solution to create a streamlined path to pilot and full market implementation. All manufacturing is provided in-house in our 95,000 square foot solution campus. KIOSK provides both indoor and outdoor locker platforms. Key elements of the standard indoor unit are as follows:

MODULAR HARDWARE

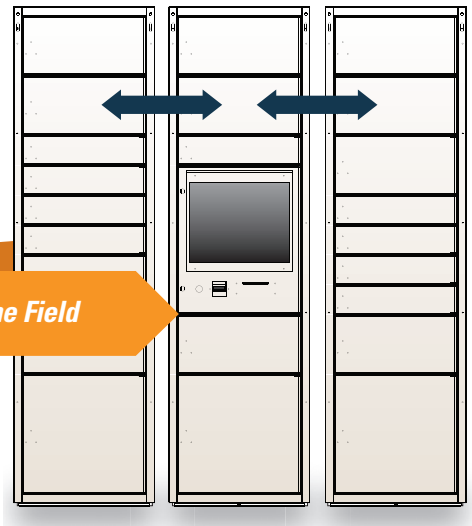
Each locker has standardized overall column sizes, but each column can be easily configured to match door compartment size and quantity preference.

A single column can house up to:

- 16 small lockers
- 8 medium lockers
- 4 large lockers footprint

OR, mix multiple locker sizes within overall column footprint

The primary kiosk column (with LCD and components) can control up to 127 lockers. **KIOSK**'s proprietary lock control board system facilitates simple and lower-cost add-ons. The peer-to-peer system controllers also ensure that if one door controller fails, the rest are not affected. This optimizes overall system reliability, and substantially reduces field service costs.



Easy to Add-on Columns in the Field

The standard indoor locker configuration consists of a kiosk column and two - four additional locker columns.

KIOSK Column with Integrated Components:

- Dell Optiplex 7020 PC
  - 4GB DDR3
  - 500 GB HDD
  - Intel i3-4160 dual core processor
  - Windows 7
- 19" LCD and touchscreen
- 1D / 2D barcode scanner
- 80 mm receipt printer (optional)

Configurable Locker Columns:

- Kiosk controller boards
- Auto-release door locks

Dimensions of Locker Doors:

- Small: 4.3"H X 16.25"W X 22.94"D
- Med: 8.75"H X 16.25"W X 22.94"D
- Large: 17.65"H X 16.25"W X 22.94"D

Dimensions of Full 3 Column System:

- 76"H X 63"W X 25.25"D

Custom artwork and client- branding of the user interface (colors, logos) are included on any standard configuration.

MODULAR LOCKER SOFTWARE

The **KIOSK LockSpot** locker software platform is licensed, reducing investment expense and time to market. The application enables administrators to securely load items and then message customers for self-service pickup. **Deployers can:**

- Enter unique identifiers / generate barcodes associated with orders
- Load items simply and quickly (auto-links barcode to locker number)
- Email barcode to customer for simple scan and independent pick up

The platform includes advanced remote monitoring functionality, providing real-time visibility and alerts for the system, applications, and key components in the locker system (door control boards, printer, scanner, and LCD).

The platform license includes pre-developed assets and code modules to leverage:

- User flows
- Wireframes (customizable)
- Remote monitoring
- Transactions
- HPL (component controls)
- Authentication
- Licensing

KIOSK developers can complete any user flow customizations and API / logic layer integration requirements, advancing the solution to a client-specific open system.

FLEXIBLE FIELD AND MANAGED SERVICES

KIOSK's Professional Services are flexible in design, enabling customers to mix and match the service options / support hours to support specific deployment demands. **KIOSK**'s nationwide Technicians provide turnkey deployment services, and exceptionally responsive Field Service (mission-critical SLAs). Service choices include:

Turnkey Field Service Options:

- Phone support to support retail hours
- Site survey, preparation, and installation services
- Advanced exchange parts warranty & spares management
- On-site field service
- Preventative maintenance

Complete Managed Service Options:

- Amazon Web Service hosting
- KIOSK-led proactive remote monitoring
- Custom OS build for PC and server
- PC and server security software load & management
- Monitoring, reporting, customization & maintenance of managed service system

KIOSK is the industry leader in custom indoor and outdoor self-service solutions. These years of expertise have been bundled in a standardized locker delivery platform, helping new Retailers navigate from pilot to full implementation simply and painlessly.

To learn more, please contact your KIOSK Sales Representative at 1.800.509.5471, or email sales@kiosk.com

KIOSK QUICK INFO

- Founded in 1993 and headquartered in Louisville, Colorado, **KIOSK Information Systems** is the World Leader in Custom Self-Service Solutions.
- **KIOSK** provides unparalleled expertise and Sole Source management of Software Application and Platform Design, Program Management, Managed Services, Manufacturing, and Field Services for turnkey deployment success.
- **KIOSK's** best-in-class solutions embody agile and modular design disciplines focused on customer-tailored success for virtually all self-service vertical markets.

MADE IN THE USA

KIOSK® Information Systems

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