



# KIOSK SELF-SERVICE TICKETING

- Standard and Custom Enclosures
- Customizable Ticketing Application
- Real-Time Remote Management
- Turnkey Install & Field Services



KIOSK INFORMATION SYSTEMS • WORLD LEADER IN SELF-SERVICE TICKETING SOLUTIONS  
CALL TOLL FREE: 1.800.509.5471 OR VISIT US ONLINE AT [WWW.KIOSK.COM](http://WWW.KIOSK.COM)

A well-executed **SELF-SERVICE TICKETING** platform not only improves venue revenue and profitability, but simultaneously enhances the customer experience.

## COMMON PLATFORM BENEFITS INCLUDE:

- Reduced labor & transaction costs
- Secure sales transactions
- Shorter wait times
- Better peak customer flow management
- Consistent presentation of ancillary offers

KIOSK provides an expertly guided path to optimal application and enclosure design paired with complete field services ...



## KIOSK Base Ticketing Software

KIOSK has authored a cost effective, market-ready ticketing software platform with licensable code modules for common solution elements. These modules are combined to build out client-specific transaction flow and drive defined component functionality. **KIOSK** Developers can easily customize the User Interface (UI) design and font styles with logo and accent colors to accommodate unique branding elements. The Base Ticketing application module library supports common transaction requirements, including:



- Guided ticket selection (UI)
- Intelligent inventory capabilities
- Sales, ticket print, and receipt transactions
- Advertising and coupon presentation
- Backend API integration
- Sales and management reporting

This modular design approach substantially reduces overall development costs and accelerates time to market.

## Remote Management

**KIOSK** Ticketing Solutions are built on our proprietary CORE Remote Management Software.

It delivers the monitoring tools for real-time network visibility and communication, coupled with a management dashboard to maximize field performance, reduce service costs, and streamline reporting. Feature sets provide live data exchanges between Server and Client for:

- Kiosk registration
- Kiosk & component level monitoring
- Application & content update deployment
- Administrative permission level management tools
- Error & usage log data
- Analytics reporting
- Health check data





## KIOSK Enclosures

**KIOSK** has designed, manufactured and deployed hundreds of the industry's most widely recognized indoor and outdoor self-service solutions for Major and Minor League Baseball stadiums; theatres, amusement parks, destination resorts, and transportation companies. We offer a wide portfolio of standard and custom enclosure options, all with proven reliability in nationwide deployments.

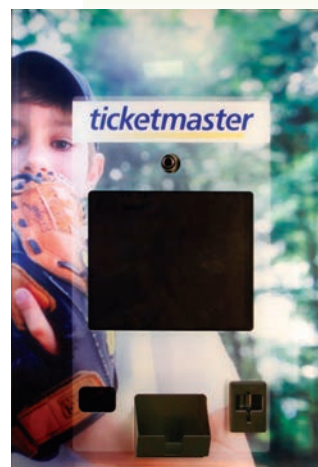
Standard enclosure configurations typically include:

- PC, LCD, touchscreen
- Insert or swipe credit card reader
- Ticket printer(s)
- Optional scanner, receipt printer, camera

Outdoor models are commonly requested to facilitate 24 X 7 ticket sales and can be designed for through-wall or free-standing installation. **KIOSK** has industry-leading expertise in outdoor design, and can lead consultations on appropriate component selection and best practices for outdoor design:

- Enclosures include watertight seams and insulated inner walls to protect internal components
- Hi-brite LCDs eliminate "sunlight washout"
- HVAC components maintain optimal temperature and humidity levels for peak reliability
- Electroplated steel provides long-term corrosion resistance
- Graffiti resistant paint reduces vandalism correction expense

*Contact a KIOSK Sales Representative for a quote or consultation. Call 1.800.509.5471 or visit us online at [www.kiosk.com](http://www.kiosk.com)*



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## Complete Field Services

**KIOSK's** flexible Warranty and Field Service options are designed to optimize uptime and field performance. Clients can mix and match plans based on the specific requirements of their deployment. **KIOSK** service options include:

- Hardware & software support / issue resolution
- Standard support available during normal business hours; extended coverage options available (up to 24x7)
- Turnkey site survey, site prep and installation services
- Remote monitoring services
- Advanced exchange parts warranty
- On-site field services (up to seven days a week)
- Network of 3500+ technicians nationwide
- Maintenance, repair or replacement services

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### KIOSK QUICK INFO



- Founded in 1993 and headquartered in Louisville, Colorado, **KIOSK Information Systems** is the World Leader in Custom Self-Service Solutions.
- **KIOSK** provides unparalleled expertise and Sole Source management of Software Application and Platform Design, Program Management, Manufacturing, and Field Services for turnkey deployment success.
- **KIOSK's** best-in-class solutions embody agile and modular design disciplines focused on customer-tailored success for virtually all self-service vertical markets.



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