

Self-Service Returns Solution

The self-service returns kiosk is designed to improve customer experience by reducing lines in-store and freeing up staff to focus on more value-add activities. This automated solution allows customer returns to be completed in-store via an easy-to-use digital kiosk, without having to stand in line at the checkout.

Improving the customer experience of digital returns in-store helps retailers drive footfall and convert service opportunities into sales, with minimal impact on staff.

The returns kiosk solution provides

- Simple, intuitive kiosk and user interface for entering returns information
- Customer journey completely white-labelled for your brand
- Integrated drop-box for customers to deposit returned items
- Easy-to-use staff application that alerts when drop-box is full and walks through emptying process
- Data capture analytics for return reasons
- Automated digital communications including email receipt

✓ Base Model Includes

- Durable Powder Coated Steel Enclosure
- Custom Vinyl Artwork
- Posiflex MK1000 PC
 - MK-1000 KIOSK BOX PC
 - Processor: Rockchip RK3399
 - Memory: 4GB, 64GB eMMC
- OS Support: Android 10 with GMS Certification
- Posiflex 21.5" PCAP Touchmonitor
- Storm AudioNAV 6 Key, Keypad with Audio Jack
- Posiflex CD-3601 2D Barcode Scanner
- TSC DA-Series Direct Thermal Label printer with cutter
 - Optional: Zebra ZD421 Direct Thermal Label printer with cutter
- USB WIFI Board 802.11a/b/g/n/ac

✕ Dimensions

- 74.25" at Highest Point
- 56.44" at top of Bin
- 39.11" Wide at Base Plate
- 28.56" Deep at Base Plate



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