

# The Patient Services Series

## Automated Healthcare Patient Check-in

Self-service kiosks are an ideal tool for hospitals, doctors' offices, and dental clinics to streamline patient check-in. Patients can leverage a modern and engaging self-service platform to notify staff they have arrived for an appointment and provide the routine pre-appointment data collection independently.

A comprehensive component set is integrated to identify the patient, capture and validate insurance information, and digitize forms management. Secure card reader device options handle payment processing and integration into existing revenue cycle systems. Custom vinyl art supports consistency in hospital branding and awareness.

KIOSK partners with multiple software providers to integrate seamlessly with existing facility workflows and Electronic Health Record (EHR) systems. In addition to patient check-in, some software platforms can provide visitor management, wayfinding, and other services. Your KIOSK sales representative can help determine the right software solution for your deployment.

**Beginning every patient check in with automated patient eligibility screening saves time, increases payments, and simplifies claims management.**



### Key Benefits Include

- Alleviates widespread Administration staffing and labor shortage issues
- Reduces labor costs and administrative errors by eliminating duplicative entry of paper forms
- Reduces fraud by validating patient identity and insurance data as they enter the system
- Improves timely collections and facility profitability by automating collections at the time of service
- Lessens person-to-person contact for improved patient and staff well being
- Improves efficiency of front-line staff

*See reverse side for a full listing of models and dimensions*

## KIOSK Information Systems – Today’s leading Hardware and Services Provider

The Patient Services kiosk can be combined with the most comprehensive service wrapper in the industry. KIOSK Solution Services Wrapper includes turnkey site survey, installation, spare parts stocking and advanced exchange warranty, and field technician services. Equally important Managed Service elements include advanced payment security management and KIOSK-led proactive remote monitoring. KIOSK IT professionals receive and act on real-time IoT alerts tied to system connectivity, software functionality, and component-level health. KIOSK services provide a 98.5% uptime service level agreement (SLA), ensuring your check-in platform is fully operational day and night.

### The Patient Services Series: Models and Dimensions



#### Base Model Includes

- Posiflex Camera, 5MP
- Posiflex MK PC, KabyLake i5 7300U, Win 10 IoT, 16GB DDR, 256GB M.2 SSD
- Storm ADA AudioNAV 6 Key, Keypad
- Posiflex 21.5" PCAP Touchmonitor
- Desko ICON ID Document Scanner
- Posiflex CD-3601 1D/2D Barcode Scanner



#### Optional Components

- Payment Terminal
- Imprivata Palm Vein Scanner



#### Dimensions

- 54" High
- 21" Wide at Base Plate
- 25" Wide at Monitor with card reader installed
- 17" Deep at Base Plate



#### KIOSK QUICK INFO

- Founded in 1993 and headquartered in Louisville, Colorado, **KIOSK Information Systems** is the World Leader in Custom Self-Service Solutions.
- **KIOSK** provides unparalleled expertise and Sole Source management of Software Application and Platform Design, Program Management, Manufacturing, and Field / Managed Services for turnkey deployment success.
- **KIOSK's** best-in-class solutions embody agile and modular design disciplines focused on customer-tailored success for virtually all self-service vertical markets.