

The Patient Services Series

Automated Healthcare Patient Check-In

Self-service kiosks are an ideal tool for hospitals, doctors' offices, and dental clinics to streamline patient check-in. Patients can leverage a modern and engaging self-service platform to notify staff they have arrived for an appointment and provide the routine pre-appointment data collection independently.

A comprehensive component set is integrated to identify the patient, capture and validate insurance information, and digitize forms management. Secure card reader device options handle payment processing and integration into existing revenue cycle systems. Custom vinyl art supports consistency in hospital branding and awareness. Beginning every patient check in with automated patient eligibility screening saves time, increases payments, and simplifies claims management.

The solution software is modular and can be easily customized to accommodate preferred facility workflow. Further, it integrates into all major Electronic Health Record (EHR) systems for seamless data flow and accelerated deployment. The platform can also provide wayfinding and visitor management services, with optional components for badge or wristband printing.

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✓ Key Benefits Include

- Alleviates widespread administration staffing and labor shortage issues
- Reduces labor costs and administrative errors by eliminating duplicative entry of paper forms
- Reduces fraud by validating patient identity and insurance data as they enter the system
- Improves timely collections and facility profitability by automating collections at the time of service
- Lessens person-to-person contact for improved patient and staff wellbeing
- Improves efficiency of front-line staff

KIOSK Information Systems – Today’s leading Hardware and Services Provider

The Patient Services kiosk can be combined with the most comprehensive service wrapper in the industry. KIOSK Solution Services Wrapper includes turnkey site survey, installation, spare parts stocking & advanced exchange warranty, and field technician services. Equally important Managed Service elements include advanced payment security management and KIOSK-led proactive remote monitoring. KIOSK IT professionals receive and act on real-time IoT alerts tied to system connectivity, software functionality, and component-level health. KIOSK services maximize your kiosk uptime, ensuring your check-in platform is fully operational day and night.

The Patient Services Series: Models & Dimensions

✓ Standard Components:

- 5MP Camera
- Micro Form Factor PC, KabyLake i5 7300U, Win 10 IoT, 16GB DDR, 256GB M.2 SSD
- AudioNAV 6 Key Keypad
- 21.5" PCAP Touch Monitor with Privacy Filter
- Portrait or Landscape Screen Orientation
- Desko ICON ID/Document Scanner
- 1D/2D Barcode Scanner

⊕ Optional Components:

- Micro Form Factor PC, TigerLake i5-1145G7E, Win 11, 16GB DDR, 256GB M.2 SSD
- Payment Terminal
- Imprivata Palm Vein Scanner
- Desko Penta Cube ID/Document Scanner
- Plustek X-Cube ID/Document Scanner
- Badge and/or Wristband Printer
- Receipt Printer

📏 Dimensions:

- Height: 57.5"
- Width: 22"
- Depth: 19"

