

The Intake Kiosk

Patient Check-In & Appointment Scheduling for Healthcare

Self-service kiosks are an ideal tool for hospitals, doctors' offices, and dental clinics to streamline patient check-in. Patients can leverage a modern and engaging self-service platform to notify staff they have arrived for an appointment, complete pre-appointment paperwork, and schedule follow-ups.

An integrated comprehensive component set identifies the patient, captures and validates insurance information, and digitizes forms management. Secure card reader device options handle payment processing and integration into existing revenue cycle systems. The platform can provide wayfinding and visitor management services, with optional components for badge or wristband printing.

Kiosk deployers can choose software from KIOSK's trusted partners, or use software provided by their existing Electronic Health Record (EHR) system.

KIOSK customers have seen excellent results from deployments of patient check-in kiosks.

✓ Results from Previous Patient Check-In Deployments

Kiosk customers have seen excellent results from deployments of patient check-in kiosks, with one recent customer reporting 71% of facilities exceeding the target utilization rate, and an average 60% reduction in wait times. Other healthcare systems have reported:

- Improved data accuracy
- Increase in point-of-sale payment collection
- Dramatic reduction in patient wait time
- Lighter workload for administrative staff
- Overall improvement in check-in process



KIOSK Information Systems – Today's leading Hardware and Services Provider

The Patient Services kiosk can be combined with the most comprehensive service wrapper in the industry. KIOSK Solution Services Wrapper includes turnkey site survey, installation, spare parts stocking & advanced exchange warranty, and field technician services. Equally important Managed Service elements include advanced payment security management and KIOSK-led proactive remote monitoring. KIOSK IT professionals receive and act on real-time IoT alerts tied to system connectivity, software functionality, and component-level health. KIOSK services maximize your kiosk uptime, ensuring your check-in platform is fully operational day and night.

Intake Kiosk: Components & Dimensions

✓ Standard Components:

- 5MP Camera
- Micro Form Factor PC, KabyLake i5 7300U, Win 10 IoT, 16GB DDR, 256GB M.2 SSD
- AudioNAV 6 Key Keypad
- 21.5" PCAP Touch Monitor with Privacy Filter
- Portrait or Landscape Screen Orientation
- Desko ICON ID/Document Scanner
- 1D/2D Barcode Scanner

⊕ Optional Components:

- Micro Form Factor PC, TigerLake i5-1145G7E, Win 11, 16GB DDR, 256GB M.2 SSD
- Payment Terminal
- Imprivata Palm Vein Scanner
- Desko Penta Cube ID/Document Scanner
- Plustek X-Cube ID/Document Scanner
- Badge and/or Wristband Printer
- Receipt Printer

📏 Dimensions:

- Height: 57.5"
- Width: 22"
- Depth: 19"

