





## **ALL INCLUSIVE**

#### **SOLUTION SERVICES...**

KIOSK is synonymous with customized self-service solutions. Our teams of niche project experts support every aspect of Development, Manufacturing, and Support in an all-inclusive development & manufacturing campus.

# WHAT DIFFERENTIATES A KIOSK SOLUTION?

- Unparalleled Technical Development Expertise refined over 25 years, thousands of clients, and over 200,000 deployed units.
  - Specialized Developers in all project disciplines
- Modular Solution Design Approach affords efficient customization capability (hardware & software)
- Flexible Volume Manufacturing supports in-house prototypes & pilots, with steep ramp capacity (115k sq. foot facility)
- Advanced Field and Managed Services are comprehensive and menu-driven.
   Up to 24 X 7 support
- ISO Certified Quality and Environmental Standards on every solution
- Safety Agency Certification Services on demand



## **Total Solution Development**



### **Enclosure Design Engineering**

Technical design resource at your disposal includes a full complement of highly specialized professionals:

- Industrial Design
- Mechanical, Electrical, and Robotic Engineer:

Our teams design each unit from the inside out, based on unique project transaction componen needs. Enclosure design capabilities range from uniquely integrated standard models to highly sophisticated full-custom designs.

KIOSK's modular design disciplines support individualized project delivery, completely removing one-size-fits-all constraints.





#### Modular Application Design

KIOSK's Software Solutions Group has developed a library of transaction code modules that support a deep array of self-service functionality. Leveraging these existing code modules enables Developers to efficiently customize client applications, minimizing development costs and timelines.



Our best-in-class process methodologies

guide full definition of System Requirements and Specifications, User Interface flow, and UI design. These disciplines establish solid development foundations. Once defined, a full Statement of Work is created and Agile Development begins.

Applications are integrated on KIOSK's proprietary CORE K-Nect

Remote Management platform, enabling dashboard control of a deployed kiosk network.

Contact a KIOSK Sales Representative for a quote or consultation. Call 1.800.509.5471 or visit us online at www.kiosk.com



#### **Manufacturing Services**

KIOSK's 115,000 sq. ft. manufacturing campus provides exceptionally agile and flexible manufacturing capability. In-house capabilities include metal fabrication, assembly / integration, paint, art, and full QA. Production teams work in tandem with Engineering and Program Management for tight project communications and control. Manufacturing phase services include:

- Phase Gate development process
- Full in-house prototyping
- "Burst" volume production ramps
- Safety agency certification coordination
- Software loading

ISO Certifications ensure the highest degree of operational quality, process control, and environmentally responsible manufacturing:

- ISO 9001:2015 Certified (Operations)
- ISO 14001:2015 Certified (Environmental)



ANAB
A C C R E D I T E D
PRODUCTION STORY
MANAGEMENT SYSTEMS
CERTIFICATION BOOY

" My experience with KIOSK was always positive. They are inventive, creative and built my products to a level of quality that enhanced my brand and business. Wouldn't work with anyone else."

Paul Wolff
Waste Management /
Greenopolis / PepsiCo Project

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#### Flexible Solution Services

KIOSK's Solution Services are flexible in design, allowing customers to mix and match the service options / support hours to match specific deployment demanMEOSK's services are designed to maximize the security and field uptime of a self-service networkOSK options include:

Factory / Field Services

- Phone Support
- Advanced Exchange Parts Warranty
- On-site Field Service
- Site Survey and Installation
- Preventative Maintenance
- Contracted Remote Monitoring

**Managed Services** 

- Secure Hosting (AWS)
- PCI DSS Compliance Support
- System & Device Security Software (Intel Security)
- Operating System & Image Management





## KIOSK MARKET SOLUTIONS



RETAIL – In-Store Bill Payment, Endless Aisle, Loyalty, Order Entry



FINANCIAL – Branch Automation, Money Services



LOCKERS – Asset Management, Custom, Phone Charging, Site-to-Store, Delivery, RFID



**VENDING** – Automated Retail, Rentals



SECURITY - Trusted Traveler, Border Control, Airport Security, Customs



#### **GOVERNMENT:**

- Corrections Inmate Banking and Booking, Probation Management, Video Visitation
- DMV Registration, Renewals
- Local Bill Payment, Library Automation, Registrar
- Universities Registration, Directional, Event Scheduling



TICKETING & CHECK-IN – Ticketing & Will Call, Transportation Check-in



GAMING - Loyalty, Sports Book, Wagering, Multifunction



PARKING - Entry & Exit Stations, Pay Stations



GREEN – Solar Power, Bike Share, Recycling



HEALTHCARE – Patient Check-in, Healthcare Management, Vendor Check-in



HUMAN RESOURCES - HR Automation, Benefits Enrollment, Training



ORDER ENTRY - Self-Service Ordering, QSR

#### KIOSK QUICK INFO

- Founded in 1993 and headquartered in Louisville, Colora ₩ SK Information Systems the World Leader in Custom Self-Service Solutions.
- KIOSK provides unparalleled expertise and Sole Source management of Software Application and Platform Design, Program Management, Manufacturing, and Field / Managed Services for turnkey deployment success.



 KIOSK's best-in-class solutions embody agile and modular design disciplines focused on customer-tailored success for virtually all self-service vertical markets.



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