

# Enabling Contactless Self-Service Experiences



With new norms, businesses need innovative options to provide interactive, everyday services to customers in a contactless way. Organizations spanning hospitality, including quick service restaurants, to retail are turning to technology and leveraging self-service solutions to help solve this business challenge. KIOSK Information Systems is partnering with Valyant AI to provide a contactless self-service solution for customers who prefer a touchless experience.

This solution involves the integration of Valyant's conversational AI capabilities with digital kiosks to provide contactless technology that businesses can utilize for their everyday services, such as self-ordering food at restaurants and casinos or retail products.

Conversational AI simulates human-sounding dialogue, which helps with adoption, and automates communication to create personalized experiences at scale. When combined with kiosks, customers can quickly and accurately find their favorite items, customized preferences and submit their orders - independent of any human intervention. This streamlined process helps to free up staff to assist with more value-add activities and operations as well as enables customers to have a consistent, enjoyable and safe experience with your brand.

## **BENEFITS INCLUDE:**

- Aid social distancing efforts and provide convenience with a touch-free experience
- Increase average upsell by offering related product options
- Reduce wait times during high or peak traffic times
- Reallocate staff to more value-add and per day sales activities
- Capture customer data for approximate age, gender, sentiment, pace as well as selections

FOR MORE INFORMATION, PLEASE CONTACT US AT  
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**“By combining conversational AI with digital kiosk technology, users no longer need to touch the screen to trigger actions — the platform takes orders, answers questions and completes transactions for users using only voice commands.”**

- Rob Carpenter  
CEO and founder, Valyant AI